

## MOTORSPORT TECH TERMS AND CONDITIONS

- Customer is at all times responsible for all shipping charges both ways, including adjustments and returns for any reason, including warranty issues.
- Any and all complaints, problems, issues, missing parts or components, etc., if any, MUST be reported to MOTORSPORT TECH within 48 hours after Customer accepts delivery of merchandise. After 48 hours, all problems and issues, except for warranty issues, are the Customer's responsibility.
- MOTORSPORT TECH is not responsible in any way, nor does it assume ANY liability, either express or implied, for any property loss, loss of time, profit or income, or any other incidental damages caused to or by custom wheel/adapter configurations involving low profile tires, or installations not performed by Motorsport Technology.
- All installations shall be performed by a licensed professional mechanic or by a professional wheel or tire store in order for our Limited Lifetime Warranty to be applicable.
- MOTORSPORT TECH is not responsible for customer's error in ordering.
- All prices are + shipping + handling.
- All prices are subject to change without notice, at our discretion.

### Fraud

Purchasing items under false pretenses of any sort is illegal. We do not tolerate credit card fraud or identity theft and we will use all resources at our disposal to press criminal charges against individuals who perpetrate any sort of fraud.

### Payment Methods

#### 1- Credit Card

We accept Visa, Discover, Master Card. We don't take American Express.

Billing address must match shipping address.

Most products can be purchased online through our secure credit card processing system.

#### 2- Cash

### 3- Postal Money Order

Please mail to:

MOTORSPORT TECH  
280 S Rock Blvd, Ste 100  
Reno, NV 89502  
United States of America

### 4- Paypal

#### Return Policy

- RETURNS ARE ONLY ALLOWED FOR COMMON WHEEL SPACERS IN PERFECT NEW CONDITION AND ARE SUBJECT TO A 25% RESTOCKING CHARGE - NO EXCEPTIONS.
- ABSOLUTELY NO CANCELLATIONS, REFUNDS OR RETURNS ON CUSTOM ADAPTERS OR SPECIAL ORDERS - NO EXCEPTIONS.
- Customer is at all times responsible for all shipping charges both ways, including returns, in every case, NO EXCEPTIONS.
- ALL MERCHANDISE MUST BE RETURNED IN PERFECT NEW CONDITION – ABSOLUTELY NO EXCEPTIONS.

#### Return Procedure

- Contact us for return approval.
  - We will send you a Return Authorization Form. Fill it out and include with your return.
  - Make sure merchandise is fully insured by your shipping company.
  - All merchandise must be properly packaged to ensure it doesn't get damaged in transit.
  - We will only issue a refund after we inspect the merchandise and find it in perfect new condition.
  - All returns or cancellations subject to freight and handling charge plus 25% restocking fee or 25% cancellation fee of the total amount.
- Once again, ABSOLUTELY NO returns or cancellations on special orders or CUSTOM BUILT PARTS.

## Reasons Why A Refund Might Not Be Issued

- Improper packaging. All instructions on this page must be strictly adhered to. The packages are not treated gently during shipment, and without the proper packaging the products can easily become damaged. It is the customer's responsibility to make sure the merchandise is protected for shipment.
- Damaged Product - Under no circumstance will MOTORSPORT TECH accept a return of product that is damaged due to the negligence of the customer or for not following the instructions herein for proper packaging and shipping! Remember, the wheel spacers are still your (the customer) property until we get them back.
- Packages are lost by the shipper in transit to us. In this event, it is your responsibility to contact the shipper and file an insurance claim. We are not responsible in any way for packages shipped by you until we actually receive them.

## Manufacturer's Warranty

- All products sold by MOTORSPORT TECH carry our Limited Lifetime Warranty. MOTORSPORT TECH will be happy to help when a warranty problem arises. However, beyond our Limited Lifetime Warranty, there are no warranties, express or implied, including any warranty of merchantability or fitment for any particular purpose, by MOTORSPORT TECH.
- Customer pays for shipping and handling to Motorsport on all warranty claims. We will pay the return shipping if we cover the purchase under our warranty.

Please see our Limited Lifetime Warranty on our website.

## Motorsport Tech Shipping Policy:

- Building and shipping your order takes place ON OR OVER BUSINESS DAYS ONLY (does not include weekends or holidays). For example, an item shipped on a Friday via 2 Day Air will arrive on Tuesday.
- STANDARD ORDERS: It takes AT LEAST 15 BUSINESS DAYS (does not include weekends or holidays), just to build your order. It then takes more time to ship to you, depending on the selected shipping method. We are not responsible for delays caused by shipper.

- EXPEDITED ORDERS\*\*: At additional cost, we can accommodate your need for faster processing. Please call us at 775-351-1000 to set this up.

We machine all products from scratch before shipping. This takes time and we appreciate your patience while we build you the highest quality adapters, spacers and hub rings on the planet.

We build thousands of adapters each year. Typically, it could take anywhere from two days to three weeks, or longer, just to build the product, depending on whether or not the material is in stock, how heavy our current workload is, etc.

Please be advised that shipping costs BOTH WAYS, for returns, warranty issues, and any other reason, are the full responsibility of the customer in every case, no exceptions.

\*\*Please call us (775) 351-1000 to check on stock availability, time frame, or to discuss Priority Ordering (at additional cost, we can accommodate your need for faster processing).

- The process of getting these parts to you is extensive and dependent on factors like availability of raw materials, our current workload (we manufacture tens of thousands of adapters and spacers every year), holidays and weekends, etc. Building adapters and spacers is a highly technical process which takes time to do accurately and correctly. Please expect that wheel spacer and wheel adapter orders could take up to 3 weeks to complete, although normally we can get them to you in 1 to 2 weeks.

#### Disclaimer

- All Warranties on the products sold hereby are those made by the manufacturer. MOTORSPORT TECH hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Buyer shall not be entitled to recover from MOTORSPORT TECH any consequential damages for property, loss of time, profit or income, or any other incidental damages. Please see our Limited Lifetime Warranty on our website.